

AFRICAN ADVANCED LEVEL TELECOMMUNICATIONS INSTITUTE (AFRALTI)**Postal and Courier Training Calendar: 20th January to 20th March 2020**

S/n	Course Title	Date	No Days	Location
1	Postal and Courier Policy, Regulations and Licensing Procedures	20th-24th Jan 2020	5	Nairobi, Kenya
2	Running a Courier Business	27th-30th Jan 2020	4	Nairobi, Kenya
3	Customs Procedures for Postal and Courier Operators	3rd-6th Feb 2020	4	Nairobi, Kenya
4	Postal and Courier Standards and Operations	10th-14th Feb 2020	5	Nairobi, Kenya
5	Postal and Courier Interconnection Principles	17th-18th Feb 2020	2	Nairobi, Kenya
6	Customer Experience Management in Postal and Courier Industry	19th-20th Feb 2020	2	Nairobi, Kenya
7	Quality of Service in Postal and Courier Operations	24th-28th Feb 2020	5	Nairobi, Kenya
8	Postal and Courier Security Standards	2nd-5th Mar 2020	4	Nairobi, Kenya
9	National Addressing System	9th-13th Mar 2020	5	Nairobi, Kenya
10	National Development and e-Commerce	16th-20th Mar 2020	5	Nairobi, Kenya

Training Calendar: 1st April 2019 to 31st March 2020

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