



AFRICAN ADVANCED LEVEL TELECOMMUNICATIONS INSTITUTE (AFRALTI)

TRAINING WORKSHOP OUTLINE

Title:	e-Government Policy and Strategy
Proposed Dates:	2nd – 6th February 2015
Duration:	5 Days
Venue:	Arusha, Tanzania

Course Overview:

This course will lay a foundation for an understanding of policy and strategy with regards to e-enabled services in government and in other sectors of the economy and introduce the ways in which information and communication technology (ICT) is affecting access to information and how governments, in turn, are using and managing these technologies to better provide information and services to the public.

Target Audience:

This course is relevant to officials from government ministries and agencies in charge of economic development and trade; senior and middle level managers in ICT service provision, officials in charge of ICT policy formulation and regulation, regulators from all sectors of the economy, finance professionals, information technology professionals, and the civil society organisations.

Pre-requisite/s:

It is recommended that to take this course one should have completed a diploma, degree or be working in the relevant fields as a provider, user's managers or advocates of any form of e-services.

Methodology:

The following methodology shall be used:

- (i) Presentation of key subject areas by the facilitator
- (ii) Sharing of experiences among the participants through brief presentations
- (iii) Readings and facilitator led discussion of assigned cases
- (iv) Questions and answers sessions at the end of each course module
- (v) Workgroups to come up with a typical e-government solution comprising all the components

Workshop Objectives:

At the end of the course the participants will be able to:

- (i) Have a clear appreciation of the role e-government in government, business, and the public with regard to service delivery
- (ii) Understand the policy process and strategy related to e-government
- (iii) Formulate effective e-government strategy
- (iii) Implement e-government projects
- (iv) Effectively use ICT in delivery of public services

Workshop Contents/Topics:

The workshop will cover the following areas:

- (i) Introduction to e-government
- (ii) Basic concept of e-government and the need
- (iii) e-government strategy
- (iv) Model for delivering e-governance
- (v) e-government project life cycle
- (vi) e-government institutional framework
- (vii) Case studies
- (viii) e-government practical exercise with role play
- (ix) Wrap up of the workshop

For more information, please contact us on
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