 

**WORKSHOP TITLE: POSTAL REFORM, POLICY AND REGULATION WORKSHOP**

**20TH- 24TH JUNE 2016- HOLIDAY INN, BULAWAYO, ZIMBABWE**

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| **20TH JUNE 2016** | **TOPICS** |
| 09:00AM - 10:30AM | REGISTRATIONINTRODUCTION OVERVIEW OF POSTAL INDUSRTY |
| **10:30AM - 11:00AM** | **TEA/COFFEE BREAK** |
| 11:00AM - 01:00PM | POSTAL SECTOR REFORM |
| **01:00PM - 02:00PM** | **LUNCH** |
| 02:00PM - 03:30PM | POSTAL SECTOR REFORM |
| 03:30PM - 04:00PM |
| **21ST JUNE 2016**  |  |
| 09:00AM - 10:30AM | POLICY REVIEW |
| **10:30AM - 11:30AM** | **TEA/COFFEE BREAK** |
| 11:30AM - 01:00PM | POLICY REVIEW |
| **01:00PM - 02:00PM** | **LUNCH** |
| 02:00PM - 03:30PM |  LEGISLATION |
| 03:30PM - 04:00PM |
| **22ND JUNE 2016** |
| 09:00AM - 10:30AM | LEGISLATION |
| **10:30AM - 11:00AM** | **TEA/COFFEE BREAK** |
| 11:30AM - 01:00PM | LEGISLATION |
| **01:00PM - 02:00PM** | **LUNCH** |
| 02:00PM - 03:30PM |  REGULATION |
| 03:30PM - 04:00PM |  REGULATION |
| **23RD JUNE 2016** |
| 09:00AM - 10:30AM | REGULATION |
| **10:30AM - 11:00AM** | **TEA/COFFEE BREAK** |
| 11:30AM - 01:00PM | REGULATION |
| **01:00PM - 02:00PM** | **LUNCH** |
| 02:00PM - 03:30PM | UNIVERSAL SERVICE OBLIGATION |
| 03:30PM - 04:00PM | UNIVERSAL SERVICE OBLIGATION |
| **24TH JUNE 2016** |  |
| 09:00AM - 10:30AM | UNIVERSAL SERVICE OBLIGATION |
| **10:30AM - 11:00AM** | **TEA/COFFEE BREAK** |
| 11:30AM - 01:00PM | UNIVERSAL SERVICE OBLIGATION |
| **01:00PM - 02:00PM** | **LUNCH** |
| 02:00PM - 03:30PM | UNIVERSAL SERVICE OBLIGATION |
| 03:30PM - 04:00PM | ROLE OF INTERNATIONAL AND REGIONAL AGENCIES |