

Brief Report of Postal and Courier Training Programme 2017

In 2016: 138 Participants were trained

In 2017: 213 Participants were trained

Course 1: Customer Experience Management participants, 13th-15th February 2017



List of Companies participated

- | | |
|-------------------------|---------------------------------|
| 1) ARAMEX Kenya Ltd | 10) Kangaroo Shuttle Ltd |
| 2) Easy Coach Ltd | 11) Kinatwa Sacco |
| 3) Elite Riders Limited | 12) Mambo Express Courier |
| 4) Exodus Parcel Ltd | 13) NTL Parcels Ltd |
| 5) Fargo Courier | 14) Postal Corporation of Kenya |
| 6) Fedex | 15) Roy Parcel Services |
| 7) G4S Kenya | 16) Timeless Logistics |
| 8) Globeflight Kenya | 17) TNT Express |
| 9) Jemi Courier | 18) Ways & Means Logistics |

Course 2: Quality of Service for Postal and Courier Operators participants, 16th-17th February 2017



List of Companies participated

- | | |
|---|---------------------------------|
| 1) Aramex Kenya Limited | 11) Jemi Courier |
| 2) Communications Authority of Kenya (CA) | 12) Kangaroo Shuttle Ltd |
| 3) Easy Coach Ltd | 13) NTL Parcels Ltd |
| 4) Elite Riders | 14) Postal Corporation of Kenya |
| 5) Exodus Parcels Ltd | 15) Riley Courier Limited |
| 6) Fargo Courier | 16) Roy Parcel Services Ltd |
| 7) Fedex | 17) Tencent Courier Limited |
| 8) G4S Courier | 18) Timeless Logistics Ltd |
| 9) Globeflight Kenya | 19) TNT |
| 10) Ideal Support Services Limited | 20) Ways & Means Logistics |

**Course 3: Policy, Regulations and Licensing Procedures for Postal and Courier
Operators participants, 20th-24th February 2017**



List of Companies participated

- | | |
|-----------------------------------|---------------------------------|
| 1) Aramex Kenya Ltd | 8) Kangaroo Shuttle Limited |
| 2) Easy Coach Limited | 9) NTL Parcel Ltd |
| 3) Exodus Parcels Limited | 10) Postal Corporation of Kenya |
| 4) Fargo Courier | 11) Riley Courier Limited |
| 5) G4S Kenya Limited | 12) Roy Parcel Services Limited |
| 6) Globe Flight Worldwide Express | 13) Timeless Logistics Limited |
| 7) Jemi Group of Companies | 14) Ways & Means Logistics |

Course 4: Running a Courier Business, 27th February-3rd March 2017



List of Companies participated

- 1) African Eagle Courier
- 2) Easy Coach Ltd
- 3) Exodus Parcels Limited
- 4) Fargo Courier Limited
- 5) G4s Kenya Limited
- 6) HTS Courier
- 7) Jemi Courier Group
- 8) Kangaroo Shuttle
- 9) NTL Parcels Ltd
- 10) Postal Corporation of Kenya
- 11) Roy Parcel Services Limited
- 12) Timeless Logistics
- 13) Tinent Logistics
- 14) TNT Express Worldwide
- 15) Ways and Means Logistics

Course 5: Postal and Courier Operations and Standards participants, 6th-10th March 2017



List of Companies participated

- | | |
|---------------------------|---------------------------------|
| 1) Aramex Kenya Limited | 7) Mambo Express Courier |
| 2) Easy Coach limited | 8) NTL Parcels Ltd |
| 3) Exodus Parcels Limited | 9) Postal Corporation of Kenya |
| 4) Fargo Courier Limited | 10) Roy Parcel Services Limited |
| 5) G4s Kenya Limited | 11) Ways and means logistics |
| 6) Kangaroo Shuttle | |

Course 6: Customs Procedures for Postal and Courier Operators participants, 13th-16th March 2017



List of Companies participated

- | | |
|-------------------------|--------------------------------|
| 1) Aramex Kenya Limited | 5) Ianstar Limited |
| 2) Exodus Parcels | 6) Kangaroo Shuttle Services |
| 3) Fargo Courier Ltd | 7) Postal Corporation of Kenya |
| 4) G4S | 8) TNT Express Worldwide |

Course 7: Postal and Courier Security Standards participants, 20th-22nd March 2017



List of Companies participated

- 1) Aramex Kenya Limited
- 2) Easy Coach Limited
- 3) Exodus Parcel Limited
- 4) Fargo Courier
- 5) G4S Kenya Limited
- 6) Jemi Courier

- 7) Kangaroo Shuttle Services
- 8) NTL Parcel Ltd
- 9) Postal Corporation of Kenya
- 10) Roy Parcel
- 11) Ways & Means Logistics

Course 8: Postal and Courier Interconnection Principles participants, 23rd-24th March 2017



List of Companies participated

- | | |
|---------------------------|--------------------------------|
| 1) Easy Coach Limited | 6) Kangaroo Shuttle Services |
| 2) Exodus Parcels Limited | 7) NTL Parcels Ltd |
| 3) Fargo Courier Limited | 8) Postal Corporation of Kenya |
| 4) G4S (K) Ltd | 9) Roy Parcel Services Limited |
| 5) Jemi Courier | 10) Ways & Means Logistics |

List of Companies participated in at least one course

- | | |
|---|---------------------------------|
| 1) African Eagle Courier | 14) Jemi Courier Group |
| 2) Aramex Kenya Limited | 15) Kangaroo Shuttle Services |
| 3) Communications Authority of Kenya (CA) | 16) Kinatwa Sacco |
| 4) Easy Coach Limited | 17) Mambo Express Courier |
| 5) Elite Riders Limited | 18) NTL Parcels Limited |
| 6) Exodus Parcels Limited | 19) Postal Corporation of Kenya |
| 7) Fargo Courier Limited | 20) Riley Courier Limited |
| 8) Fedex | 21) Roy Parcel Services Limited |
| 9) G4S Kenya Limited | 22) Tencent Courier Limited |
| 10) Globe Flight Worldwide Express | 23) Timeless Logistics Limited |
| 11) HTS Courier | 24) Tinent Logistics |
| 12) Ianstar Limited | 25) TNT Express Worldwide |
| 13) Ideal Support Services Limited | 26) Ways & Means Logistics |