



**AFRICAN ADVANCED LEVEL TELECOMMUNICATIONS INSTITUTE (AFRALTI)**

**Postal and Courier Training Calendar: 18th January to 19th March 2021**

S/n	Course Title	Date	No Days	Location
1	Postal and Courier Policy, Regulations and Licensing Procedures	18th-22nd Jan 2021	5	Nairobi, Kenya
2	Running a Courier Business	25th-28th Jan 2021	4	Nairobi, Kenya
3	Customs Procedures for Postal and Courier Operators	1st-4th Feb 2021	4	Nairobi, Kenya
4	Postal and Courier Standards and Operations	8th-12th Feb 2021	5	Nairobi, Kenya
5	Postal and Courier Interconnection Principles	15th-16th Feb 2021	2	Nairobi, Kenya
6	Customer Experience Management in Postal and Courier Industry	17th-18th Feb 2021	2	Nairobi, Kenya
7	Quality of Service in Postal and Courier Operations	22nd-26th Feb 2021	5	Nairobi, Kenya
8	Postal and Courier Security Standards	1st-4th Mar 2021	4	Nairobi, Kenya
9	National Addressing System	8th-12th Mar 2021	5	Nairobi, Kenya
10	National Development and e-Commerce	15th-19th Mar 2021	5	Nairobi, Kenya

**Training Calendar: 1st April 2020 to 31st March 2021**

Tel: +254 710 207 061;  
+254 733 444 421

Email: [Training@afralti.org](mailto:Training@afralti.org);  
Website: [www.afralti.org](http://www.afralti.org);

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